

Trex Company, Inc.  
Trex Class Action Settlement  
ATTN: Trex Mold and Color Fading/Variation Litigation  
P.O. Box 921789  
Norcross, GA 30010-1789  
Toll Free Line: 1-877-495-0068  
Fax: 1-855-301-9935  
E-Mail: [trexclasssettlement@trex.com](mailto:trexclasssettlement@trex.com)

Complete this Supplemental Claim Form if you are submitting a claim in the Trex Class Action Settlement because your Trex Product is exhibiting mold, mildew, fungal or other dark or gray growth/spotting covering at least one-third of the surface of your entire Trex Structure, despite cleaning (together, the "Covered Conditions") and you are seeking Tier 2 Relief or Tier 3 Relief.

Supplemental Claim Forms must be faxed, e-mailed, or sent by U.S. Mail and postmarked no later than **May 27, 2014**, which is nine (9) months from entry of the Court's order granting preliminary approval of the Settlement.

[www.trex.com/legal/2013classactionsettlement.aspx](http://www.trex.com/legal/2013classactionsettlement.aspx)

Claimant Name \_\_\_\_\_ Claim Number \_\_\_\_\_

### SUPPLEMENTAL CLAIM FORM

#### I – GENERAL INSTRUCTIONS

- A. Type or legibly print all information in blue or black ink.
- B. Answer all questions on the Supplemental Claim Form.
- C. Sign and date the Supplemental Claim Form under penalty of perjury. Your signature is certification that all information on this form is true and correct under penalty of perjury and that you authorize Trex to enter your property for purposes of processing your Claim. Trex may inspect your deck, railing, or fencing as part of the investigation of this claim after providing reasonable notice to you and Class Counsel of the inspection.
- D. Make a copy of the completed Supplemental Claim Form and accompanying documents and photograph(s)/video(s) for your files. Mail, fax, or e-mail the original Supplemental Claim Form along with the accompanying photograph(s)/video(s) and documents to Trex. (Photographs may be printed, placed on physical media such as a disk or USB key, or sent as a file or files by e-mail. Video footage may be placed on physical media such as a videotape, disk or USB key, or sent as a file or files by e-mail.) Documents and other materials submitted will not be returned. Other than the original Supplemental Claim Form, do not submit originals.
- E. If you need additional room to answer the following questions, attach additional sheets.
- F. Check all boxes for which you are supplying the requested documents.
- G. The Supplemental Claim Form must be faxed, e-mailed, or sent by U.S. Mail and postmarked no later than May 27, 2014. Prior to submitting this Supplemental Claim Form to Trex, you must clean your Trex Structure a second time with a product recommended in Trex's Mold Bulletin dated September 19, 2011, and pursuant to the Required Cleaning Instructions, both of which are attached hereto and available at [www.trex.com/legal/2013classactionsettlement.aspx](http://www.trex.com/legal/2013classactionsettlement.aspx) or by request via 1-877-495-0068 (the "Second Required Cleaning"). The Supplemental Claim Form and, as applicable, the items specified in Sections V and VI of this Supplemental Claim Form, must be faxed, e-mailed, or sent by U.S. Mail and postmarked within three (3) months after you complete the Second Required Cleaning and no later than May 27, 2014 (unless you qualify for the drought exception discussed in Section V below).
- H. For purpose of this Settlement, "Trex Product" is defined as Trex non-shelled wood-plastic composite decking, railing, and fencing products purchased between August 1, 2004, and August 27, 2013.

## II – CLAIMANT INFORMATION

1. **Name of Claimants:**

Last \_\_\_\_\_ First \_\_\_\_\_ MI \_\_\_\_\_  
Last \_\_\_\_\_ First \_\_\_\_\_ MI \_\_\_\_\_

2. **Claimants' Address:**

Street Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

3. **Claimants' Phone Numbers:**

Home (\_\_\_\_) \_\_\_\_\_ Work (\_\_\_\_) \_\_\_\_\_ Mobile (\_\_\_\_) \_\_\_\_\_  
Home (\_\_\_\_) \_\_\_\_\_ Work (\_\_\_\_) \_\_\_\_\_ Mobile (\_\_\_\_) \_\_\_\_\_

## III – PRELIMINARY QUESTIONS

Please indicate the relief that you seek:

Tier 2 Relief       Tier 3 Relief – Payment Certificate       Tier 3 Relief – Refund

Did you previously submit a Claim Form to Trex for the Covered Conditions?

Yes       No

Are you currently experiencing mold, mildew, fungal or other dark or gray growth/spotting covering at least one-third of the surface of your entire Trex Structure, despite the Second Required Cleaning?

Yes       No

**Trex-Brand Fasteners:** Does your Trex Structure contain Trex-brand fasteners?

Yes       No

If yes, please attach proof of purchase of the Trex-brand fasteners and estimate the number of Trex-brand fasteners contained in your Trex Structure:

**Deck Size:** Please provide the square footage of your deck.

Square footage, including stairs, etc.: \_\_\_\_\_

## IV – CLEANING INFORMATION

1. Have you cleaned your Trex Structure a second time with a product recommended in Trex's Mold Bulletin dated September 19, 2011, and pursuant to the Required Cleaning Instructions available at [www.trex.com/legal/2013classactionsettlement.aspx](http://www.trex.com/legal/2013classactionsettlement.aspx) or by request via 1-877-495-0068 (the "Second Required Cleaning")?

Yes       No

If yes, please identify the cleaning product used: \_\_\_\_\_

If yes, please also identify the date of the Second Required Cleaning: \_\_\_\_\_

2. Did the mold, mildew, fungal, or other dark or gray growth/spotting return within three months of the Second Required Cleaning?

Yes       No

3. If you answered "yes," to question 2 above, does mold, mildew, fungal, or other dark or gray growth/spotting continue to cover at least one-third or more of the surface of the Trex Structure?

Yes       No

4. If you answered "no," to question 2 above, do you contend that drought conditions existed in the area where your Trex Structure is located during the nine-month Claims Period such that weather conditions conducive to mold growth did not exist? If so, please attach weather reports for the nine-month Claim Period showing that weather conditions conducive to mold growth did not exist.

Yes       No

## V – REQUIRED ITEMS FOR TIER 2 RELIEF AND TIER 3 RELIEF

### THE FOLLOWING ITEMS ARE REQUIRED TO BE SUBMITTED WITH THIS SUPPLEMENTAL CLAIM FORM.

Please mark the check box if the items are included with this Supplemental Claim Form.

- Proof of purchase of the deck cleaning product recommended in Trex’s Mold Bulletin dated September 19, 2011.
- If applicable, proof of purchase of Trex-brand fasteners.
- Still-photographic proof or video proof that you completed the Second Required Cleaning, as defined above, as follows:
  - If you opt to use still-photographic proof, take and send to Trex (via e-mail or regular mail), six photographs, one showing the container of the cleaning product placed on your Trex Structure, one showing your Trex Structure immediately before the cleaning, three showing someone cleaning your Trex Structure with the recommended cleaning product, and one showing your Trex Structure immediately after the cleaning.
  - If you opt to use video proof, submit to Trex at least 60 seconds of video, which must include footage of the container of the cleaning product placed on your Trex Structure, as well as footage of the Trex Structure immediately before cleaning, footage of someone cleaning the Trex Structure with the recommended cleaning product, and footage of the Trex Structure immediately after the cleaning.
- Still-photographic or video proof that the Second Required Cleaning did not resolve the mold, mildew, fungal, or other dark or gray growth/spotting problem and that the mold, mildew, fungal, or other dark or gray growth/spotting continues to cover at least one-third or more of the surface of the Trex Structure, as follows:
  - You must submit three (3) post-cleaning still-photographs or sixty (60) seconds of post-cleaning video showing that the mold, mildew, fungal, or other dark or gray growth/spotting continues to cover at least one-third or more of the surface of the Trex Structure. The post-cleaning still-photographs or video must be submitted within three (3) months of the date of the Second Required Cleaning.
  - If you contend that drought conditions existed during the nine-month Claim Period in the area where your Trex Structure is located such that weather conditions conducive to mold growth did not exist, then submit weather reports showing that such weather conditions existed in the area where your Trex Structure is located. If Trex agrees that such weather conditions existed, then you will have an additional three (3) months (until August 27, 2014) to submit three (3) post-cleaning still-photographs or sixty (60) seconds of post-cleaning video showing that the mold, mildew, fungal, or other dark or gray growth/spotting continues to cover at least one-third or more of the surface of the Trex Structure. If Trex disagrees, then a dispute will exist which Trex, at its expense, will submit to the neutral Claims Adjudicator for resolution. Trex will notify you of the existence of any such dispute and of the Claims Adjudicator’s decision, which shall be final.

All still photographs referenced above may be printed, placed on physical media such as a disk or USB key and faxed or sent by regular U.S. Mail, or sent as a file or files by e-mail. All video footage referenced above may be placed on physical media such as a videotape, disk or USB key and sent by regular U.S. Mail, or sent as a file or files by e-mail.

## VI – REQUIRED ITEMS FOR TIER 3 RELIEF ONLY

- If you are seeking Tier 3 Relief, you must send sample(s) consisting of one of the following (at your election): (a) three (3) samples of your current Trex Structure, each measuring at least one (1) inch in length; or (b) one (1) sample from your current Trex Structure measuring at least three (3) inches in length. The sample(s) must be taken from your current Trex Structure or from leftover Trex Product purchased at the same time as the Trex Product that comprises your current Trex Structure.

**VII – CERTIFICATION AND INDEMNIFICATION**

The Undersigned hereby swear(s) under penalty of perjury that, if the Undersigned is entitled to and does receive and redeem either a Tier 2 non-transferable payment certificate or a Tier 3 non-transferable payment certificate, the Undersigned will replace his or her current Trex Structure with the new Trex product for which the non-transferable payment certificate was issued.

The Undersigned acknowledges and understands that Trex will not issue payment to the Undersigned pursuant to any non-transferable payment certificate until the Undersigned provides proof of purchase and proof that the Undersigned picked up or received delivery of the new Trex Product for which the non-transferable payment certificate was issued. Proof can be made by means of a notation on the purchase receipt by the vendor of pick-up or delivery.

The Undersigned hereby swear(s) under penalty of perjury that all of the information attached hereto and provided herein is true and accurate. The Undersigned further acknowledge(s) and agree(s): (i) to notify any subsequent purchaser of the structure or property described herein that this Claim has been made; or (ii) to record this Claim in the appropriate public title records concerning the property or structure. The Undersigned also agree(s) to make all other such disclosures to subsequent purchasers of the property or structure as may be required by local, state or federal law regarding the sale of the structure or property.

The Undersigned also agree(s) that if the foregoing disclosures are not made in the manner required above, the Undersigned will indemnify Trex for the amount of any compensation made to a subsequent purchaser of the structure for the same damage or repair expenses claimed herein.

I hereby authorize Trex and its inspectors to enter my property and inspect my Trex Product as part of its investigation of this Claim following reasonable notice to me and Class Counsel. I also agree to cooperate reasonably with Trex in the investigation of this Claim.

\_\_\_\_\_  
Signature of Claimant

\_\_\_\_\_  
Signature of Claimant

\_\_\_\_\_  
Print name here

\_\_\_\_\_  
Print name here

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

Please fax, e-mail, or mail completed Supplemental Claim Form and attachments to:

Trex Company, Inc.  
Trex Class Action Settlement  
ATTN: Trex Mold and Color Fading/Variation Litigation  
P.O. Box 921789  
Norcross, GA 30010-1789  
Fax: 1-855-301-9935  
E-Mail: [trexclasssettlement@trex.com](mailto:trexclasssettlement@trex.com)



245 CAPITOL LANE  
WINCHESTER, VIRGINIA 22602  
TEL 540.542.6300  
FAX 540.678-3002

September 19<sup>th</sup>, 2011

### **Mold Technical Bulletin**

Mold is a lower form of plant life that can settle and grow on any surface, including Trex® decking. Mildew is a form of mold that grows on damp surfaces.

Mold spores are similar to seeds, but cannot be seen until colonies form. Air currents, insects, animals and water transport the spores easily. Due to mold's adaptability and large number of species, it is very hard to control and impossible to totally eliminate. Mold will not affect the structural performance of Trex decking.

In order to form visible colonies, mold needs food, moisture, and temperatures between 40 and 90° F. Trex decking is not a food source for mold, but can collect food in the form of dirt and debris such as the overflow from flowerpots and gutters. Trex decking can also supply moisture if the gaps between deck boards are too small or clogged. Refer to Trex decking Usage Guidelines for gapping instructions.

#### **How to remove Mold from Trex® Composite & PVC Decking**

All exterior building materials require cleaning. Trex is no exception. Periodic cleaning of Trex decking will remove dirt and pollen that can feed mold. If mold colonies appear, clean the deck with a commercial deck wash containing a detergent and sodium hypochlorite, commonly known as bleach. This chemical will remove the mold, but please be aware it will also lighten the wood on the surface. In some cases it will require several treatments with the deck wash to completely remove all mold colonies. Even if the spots are no longer visible, there may still be mold spores on the surface that could re-grow, so periodic cleaning is important.

The following brands of deck cleaners have been found to be effective in removing mold from Trex decking:

- Olympic® Premium Deck Cleaner\*
- Expert Chemical™\*\*Composite Deck Cleaner & Enhancer ([expertchemicalinc.com](http://expertchemicalinc.com))

Always apply these products to a dry deck. Applying to a wet deck will significantly reduce the effectiveness of the cleaner. NEVER mix any other cleaners (ammonia, phosphoric acid, etc.) with bleach.

- For a non-chlorine based alternative UltraMean®\*\*\*\* can be used, but will require scrubbing with a soft brush immediately after application.

Mold spreads easily and may return in some environments despite proper cleaning and preventative measures. Mold does not damage Trex and will cause no structural harm if allowed to propagate.

#### **How to remove Mold from Trex Transcend™ Decking**

If debris such as pollen and dirt is allowed to remain on the deck surface, mold can feed on the biofilm. Using a hose and warm soapy water with a soft bristle brush is recommended to remove the food source and mold.

\* Olympic® is a registered trademark of PPG Architectural Finishes, Inc.

\*\* Expert Chemical™ is a trademark of Expert Chemical Inc.

\*\*\*\* UltraMean® is a registered trademark of Rhino Hide®



## Stipulation of Settlement and Release

### Required Cleaning Instructions

#### Tools and materials needed:

- A Garden hose with access to a water outlet
- Olympic Deck Cleaner (not Olympic Deck Wash). Available at Lowes, Home Depot and other stores. No other cleaner is approved by Trex.
- A 3-5 gallon pump garden sprayer. Available at the above stores.
- Old shoes and clothes for cleaning
- Rubber gloves

#### Cleaning Steps:

1. Clean only on a day when the deck is dry and no precipitation is expected. If the deck is wet, then the cleaner will be diluted and not be effective. DO NOT pre-wet or rinse the deck with water as this also will make the cleaner ineffective.
2. Ambient temperature should be between 50-90F
3. Remove all furniture and loose items from the deck
4. Sweep or blow the deck to remove any loose debris, i.e., leaves, grass, dirt, etc.
5. Cover any plants adjacent to the deck and/or wet the plants prior to and after cleaning. Note: this cleaner will not harm most plants.
6. Use only fresh Olympic Deck Cleaner purchased within 30 days prior to the cleaning. Old, leftover cleaner is not as effective and will diminish the results. Follow the instructions on the back of the container.
7. Fill the pump sprayer with Olympic Deck Cleaner.
8. Pump to increase the pressure for spraying.
9. Working from one end of the deck to the other, begin spraying a small area (approx. 10'x10')
10. The wet cleaner must remain on the deck for 15 minutes without drying. The hotter the weather, the more likely the cleaner will dry.
11. If the cleaner begins to dry, simply spray more on this area.
12. After the cleaner is on the deck, proceed to the next 10' square.
13. A partner may rinse the first cleaned area as long as no water gets outside of the cleaned area. It is ok to wait until the entire deck is cleaned to rinse.
14. Usually, no scrubbing is needed on the deck, although under some plants, dirt can accumulate and light scrubbing may be advantageous to remove the dirt.
15. After the cleaning, thoroughly rinse the entire deck with water. Residual cleaner will show foaming during the rinsing. Continue rinsing until no foaming is apparent.
16. The Olympic Deck Cleaner does contain bleach and will lighten the appearance of the deck.
17. Note: If the deck has rarely or never been cleaned or is in an especially mold-prone environment, then multiple (2 or more) cleanings may be needed to remove residual mold.